

Acclaim - Date is Displaying the wrong century

Problem:

The program is displaying the wrong date.

Cause:

Change Windows Regional Settings. Paymate Acclaim uses Windows Regional settings for date formatting.

This means that if you are using a two digit year setting such as dd/mm/yy or mm/dd/yy, Windows needs to decide at what point a date becomes 19xx and at what point the date becomes 20xx.

This setting is governed in the Windows Control Panel. If you are not familiar with using the Windows Control Panel, you may want to refer to your local IT support for further information. In some cases, date formatting might not be accessible to you as a local user and you will need to discuss the situation with your local IT support.

Solution:

To correct this issue:

1. Open Windows Control Panel
If your 'View by' setting in the upper right hand corner of the screen is 'Category' then choose 'Clock, Language and Region', then choose 'Change date, time or number formats' under the 'Region' section.
If your 'View by' setting in the upper right hand corner of the screen is '(Large or Small) Icons' then select 'Region'.
2. On the 'Region' window, either change your date format to a four digit year, or if keeping a two digit year, select 'Additional settings'.
3. In the 'Customize format' window, select the 'Date' tab.
4. At the bottom of the tab, you can select where the Windows regional settings will choose between a 19xx and 20xx year.
5. By default this setting is set to 1930 to 2029. In this case, 53 would be interpreted as 1953 while 11 would be interpreted as 2011.
6. If the date is showing an incorrect century for a year (2053 instead of 1953 for example), then this value should be adjusted.
7. Once this change is made, restart Paymate Acclaim and your values should appear correctly.