

Acclaim - I/O Error 103 while selecting company

Problem:

The system crashed when I was selecting a company.

Cause:

System crashed once more than a user has been editing the employee info at the same time.

Solution:

The system will load after removing the file. The customer needs to review the data for validation. Review and delete PMWOP.CTL in the data directory first.

Steps:

1. Go the *.CPY folder company name, usually this folder is under c:\Paymatew\ directory\CompanyName.CPY Or If the data is on the server \\server\Paymatedata\CompanyName.CPY.
2. Open the folder year with the issue I/O Error 103.
3. Find PMWOP.CTL delete it
4. Re-open your Paymate Acclaim Application.