# Acclaim - Can't send e-payslips through Outlook

## Problem:

I can't send out e-payslips through outlook.

## Causes:

This issue is caused by User Account Control (UAC) in modern Windows systems. If you don't have Administrator access, try running both Acclaim and Outlook with the same account privileges. Note that in order for Acclaim to work correctly under Windows Vista and 7, you will need higher privileges than a normal user account.

**Technical details for domain administrators**: CoCreateObject call from Clarity fails if the privilege levels do not match between the caller application identity and target application identity.

## Solution:

If you are getting errors while sending e-payslips through Outlook direct method, please try the following:

**We suggest you request your IT-technician assistance in applying following steps**

1. Run Outlook as Administrator
2. Run Acclaim as Administrator
3. Try processing e-payslips again